



Scottsdale Resort

Digital Press Kit



About Us

At Scottsdale Resort & Conference Center, our recognized tradition of success is held in our mission of balancing living, learning and leisure. The special formula that creates our signature perfection of quality and service comes from our unique knowledge of networking resorts, hotel and conference center experiences. We represent the finest in guest-dedicated hospitality.

Our AAA, Four-Diamond stay offers modern accommodations and technologically advanced meeting spaces with amenities that capture both luxurious vacation retreats and exceptional Phoenix-area meeting destinations.

Home to delectable dining experiences, a caring and committed staff, and getaways that meet business or pleasure solutions, we offer an ideal mix of luxury accommodations and impeccable service for vacationers and conference guests alike.

For more information please visit www.TheScottsdaleResort.com

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Resort Team



Brenda Weskamp, General Manager, 13 years

Brenda was appointed General Manager of the Scottsdale Resort & Conference Center in January 2000. Born and raised in Nebraska, Brenda began her hotel career at the age of 16 as a weekend housekeeper at the Far West Motel in North Platte, Nebraska. After graduating with a degree in business administration and management from Kearney State College in Nebraska, she joined Doubletree Hotels where she rose through the management ranks culminating in general manager positions for Doubletree properties in Houston and Baltimore. As Scottsdale Resort's General Manager, Brenda has organized a volunteer program for the resort's staff, aligning with St. Vincent de Paul, Sierra Vista Academy, and other community organizations in support of Benchmark Hospitality International's Hometown Hospitality. She also loves to play golf, hike, cook and entertain and is additionally an avid sports enthusiast.



Jim Hubbard, Director of Rooms, 20 years

Jim was appointed Director of Rooms in November of 2005. Born and raised in Arizona, Jim began his hotel career in Security at the Phoenician Resort in Scottsdale, Arizona. Jim assumed various roles at the Phoenician, leaving in 1990 to pursue other opportunities. Jim began employment at the Scottsdale Resort and Conference Center in 1993, assuming various management positions, culminating in his current position. As Director of Rooms, Jim has taken the lead role in achieving and maintaining AAA Four Diamond status for the resort, as well as the lead in the efforts to become a "Green" resort. Jim is also a key member of the resort's volunteer efforts, aligning with Clean the World, St. Vincent de Paul, Sierra Vista Academy, and other community organizations in support of Benchmark Hospitality International's Hometown Hospitality. Jim is an avid golfer and sports enthusiast who also enjoys time with family and friends.



Resort Team



Ivanka Mircic, Housekeeping Supervisor, 15 years

Ivanka Mircic was born in the village of Prelog in Croatia. In 1991 when civil war broke out in Croatia, Ivanka was sent to Serbia and in 1998 ended up in Arizona as a war refugee with the assistance of The International Rescue Committee. Ivanka interviewed and was hired in SRCC's Housekeeping department as a lobby attendant. After two years as a lobby attendant, Ivanka was promoted to the position of PM Housekeeping supervisor. As housekeeping supervisor Ivanka plays a pivotal role in maintaining SRCC's award winning Four Diamond service levels. She goes above and beyond in assisting both guests and employees and is a very important part of the SRCC family. When Ivanka is not working she enjoys spending time with her 2 grandchildren and her husband of 32 years.

Jack Hughes, Assistant Guest Services Manager, 12 years

Jack Hughes grew up in Westport, Connecticut. He began his working career as a busboy at 16 years old. Jack decided to venture out of his home state and moved to Arizona to earn his degree in Hotel and Restaurant Management at Northern Arizona University in Flagstaff, Arizona. Jack has been with Scottsdale Resort since 2001 where he began his career as a Bellman. He was promoted to his current position as Assistant Guest Services Manager as a result of his commitment to guest service. Jack takes advantage of the wonderful Arizona climate by golfing, camping and fishing.



Kwan Won, Maitre d' Extraordinaire - Palm Court Restaurant, 23 years

Kwan remembers the exact moment when he joined the wait staff of the Palm Court in September of 1989. He knew there was something special about the restaurant, and now he helps make dining in the Palm Court a special experience. Kwan learned the art of tableside service in Chicago while traveling and working in various restaurants around the U.S. He returned to Phoenix, and found the perfect match for his newly honed craft, the Palm Court. For more than 21 years now, Kwan has been masterfully creating exceptional dining experiences in the Palm Court with his charming personality, well-trained staff, and extraordinary tableside service.





Resort Team



Jerry Jensen is a veteran of more than 30 years in hospitality sales and marketing. Previously Jerry was director of sales and marketing for the Westward Look Wyndham Grand Resort & Spa in Tucson, Arizona, where he managed the property's successful transition from an independent to a branded resort. He has served in the same role for a variety of properties throughout the western United States, from large downtown convention hotels to boutique resorts, upscale independent properties and major brands. In addition, he has held area and regional director of sales and marketing positions. Mr. Jensen is a graduate of the University of Houston where he earned his Bachelor of Arts degree in political science. He is a Certified Hospitality Sales Professional, and is also a professional jazz musician.



Bob Smith was appointed Marketing Manager in September of 2011. Bob began his hotel career working in food & beverage while attending Arizona State University. He was part of the food & beverage team that opened the Jobing.com arena in 2003 and started his career at the Scottsdale Resort & Conference Center as a Conference Planning Manager in 2004. Since then Bob has held various management positions including Conference and Events Manager, Front Office Manager and Reservations Manager. Bob's responsibilities as Marketing Manager include overseeing all resort advertising and promotional activities including print, electronic and direct mailing campaigns. Bob is also responsible for the development and management of the property website, daily on line reputation management and assists with rate strategy.



Amenities

Our resort features 326 spacious guest rooms, casitas and suites, each with the décor and residential ambiance of private haciendas. Many rooms offer spectacular views of fairways, gardens and pools.

Guest Room Amenities:

- All guest rooms are non-smoking
- Wireless Internet Access
- In-room Safes
- Marble Baths; Double Vanities
- Dual Phase Showerhead
- Gilchrist & Soames Toiletries
- Hairdryer, Lighted Make-Up Mirror
- Iron/Full-Size Ironing Board
- Custom dresser/TV enclosure with granite accent
- Coffee Maker
- Dual-line phones with voice mail
- 37-inch flat screen LCD HDTVs with In-Room Movies
- Pillow top mattresses
- Pack 'n plays available upon request
- Pet friendly
- Accessible rooms available

Striving to accommodate everyone:

- Relax poolside at the Seclusion pool oasis
- Finish your presentation in the Business Service Center
- Enjoy a quiet dinner in your guest room with excellent room service
- Dine out at either the Palm Court, Vista Verde, Sangria's Lounge, or Palapas Pool Bar
- Refresh at the Amansala Spa & Salon





Resort Map

Property Overview

- 1. Sunset Plaza
- 2. Amansala Spa & Fitness Center
- 3. The Courtyard
- 4. Sangria's Lounge
- 5. Guest Rooms & Suites
- 6. Main Pool
- 7. The Alameda
- 8. Casita Pool
- 9. Casita Executive Suites

Garden Level

- 1. Sunset Plaza
- 2. Amansala Spa & Fitness Center
- 3. The Courtyard
- 4. Sangria's Lounge
- 5. Grand Coronado Ballroom
- 6. Arizona Ballroom
- 7. Media & Business Center
- 8. Pueblo Room
- 9. Garden Court

Third Level

- 1. Maricopa Ballroom
- 2. Vista Verde Restaurant
- 3. Apache Room
- 4. Council Room
- 5. Papago Room
- 6. Palm Court Restaurant



THIRD LEVEL

GARDEN LEVEL

PROPERTY OVERVIEW



Green Commitment

Scottsdale Resort & Conference Center is focused on future initiative expansion by always thinking of environmental impact first in all purchasing decisions and in use of all chemicals, electrical/gas powered equipment, lighting and disposition of any recyclable material.

In efforts to "Do our part" in protecting our environment, we are consistently taking steps to ensure that we act responsibly when providing services to our guests and the local community, focusing on ways that we can conserve valuable resources and lessen environmental impact. Scottsdale Resort & Conference Center has formed a "Green" Committee, comprised of staff members and directed by members of our Executive Committee. Our Green Committee has been instrumental in developing and implementing our current green strategies.

Awards & Accolades:

AAA Four Diamond Award
2014, 2013, 2012, 2011, 2010 - 2005

"Paragon" Award Top 10 Conference Groups
2010 - 2000, 1999 - 1990, 1989 - 1983
Corporate Meetings & Incentives magazine

Pinnacle Award
2013, 2012 - 2000, 1999 - 1995, 1993 - 1991, 1989 - 1986
Successful Meetings magazine

Expedia Insiders' Select List of the World's Best Hotels
2010, 2008

Gold Tee Award
2009, 2008, 2007, 2005, 1999, 1998, 1994, 1993
Meetings & Conventions magazine

Planner's Choice Award
2008, 2006 - 1990
Meeting News magazine - Conference Center Category

Best of the West
2010
Meetingswest magazine

Greens of Distinction
2008, 2002, 2000, 1999, 1998, 1997, 1996
Corporate & Incentive Travel





Scottsdale Resort

Resort Photography Available Upon Request

